



WIRELESS INSTRUCTIONS



Note that you must configure your computer beforehand.

1. Open your web browser.
2. Accept the security certificate that the Library's system sends.
3. You will be prompted to log in with your library card number and PIN number.
4. Once you have done these steps, the Library's home page will come up and you are ready to go.

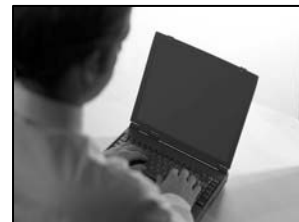
If the above doesn't work, the following steps should help:

1. Right-click "My Computer"
2. Select "Properties."
3. Go to the tab Hardware and click on the Device Manager button.
4. Select Network Adapters and choose your wireless card.
5. Select "Advanced." The **SSID** value box should be empty or should say "BostonPublicLibrary."
6. You should also set your PC to obtain its I.P. address automatically. Go to Control Panel, Network & Dial-up Connection. Right click Local Area Connection (wireless), properties, TCP/IP and select "obtain I.P. Address automatically".
7. Make sure you have turned off all firewall software (i.e. Zone Alarm etc.)
8. After you have corrected/verified the above, reboot your computer.

If you are still unable to access the BPL's network, try the following:

Click "Start" in the lower left-hand corner.

- Select "Run"
- Type "CMD" to receive the DOS prompt.
- Type IPCONFIG (space) /release
- Type IPCONFIG (space) /renew



If you are still having problems, it could be due to your blocking/firewall software.

Issues to resolve if the above steps don't work:

1. If your computer has as wireless modem and it is external, make sure it's turned **on**.
2. Make sure that your wireless connection is **set up to accept any security certificate**. All computers are different but it's usually somewhere in the wireless program... you will see the icon below and you can double click on it. Somewhere in this program you will see something that might refer to checking a box off to allow the remote sign in or accepting a security certificate.
3. Make sure you are **entering in the library card number and pin accurately**. It is easy to mess it up if you are typing too fast or doing it from memory. All number no spaces in between. If still a problem, patron must go to the Book Delivery desk to resolve this library card and pin number issue.
4. You may need to **release and renew the IP address**:
 1. Go to Start button and click on Run
 2. In the "open:" box type "command"
 3. At the command prompt, type: Ipconfig/release
 4. Now you need to get a number from the BPL network, at the command prompt type: Ipconfig/renew
 5. You may need to reboot your computer.
5. You may need to change the settings on your **Internet Options-privacy** - it should be set to **accept all cookies or low to medium security setting**. (In your Internet Explorer, go to Tool, choose Internet Options from the pull down menu. Click on the Privacy tab and look at the cookies settings.
6. You will have to refer to your own user manual for anything different as all computers are unique and therefore not all instructions will apply.

