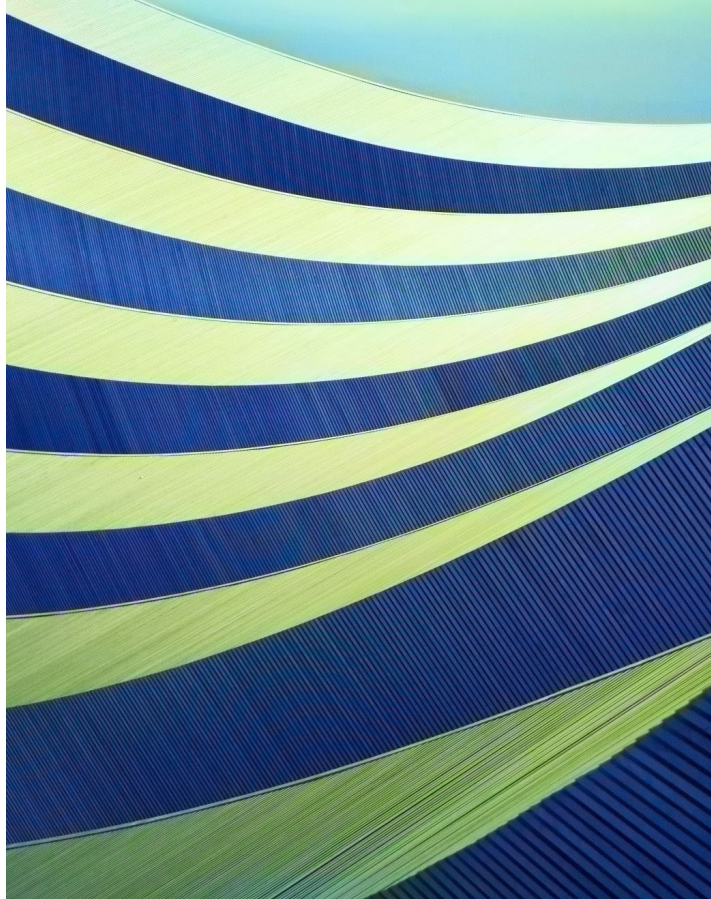


Road to Renovation Components



2021

McKim Master Plan

2022

Collection Storage Study

2024

Strategic Plan

2025-2026*

Central Library User Experience & Services Study

2025-2029

Bridge to McKim preparations

**grant funded through BPL Fund*

Activating the Strategic Plan

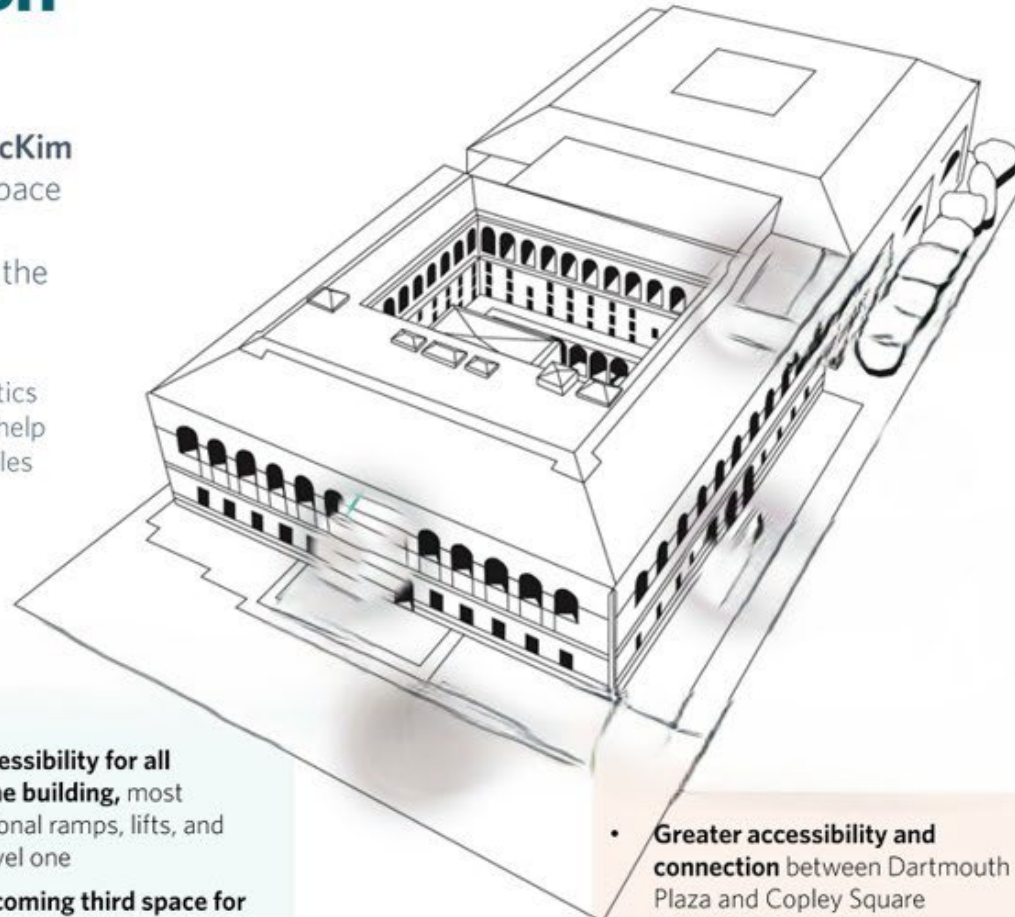
Sample Implementation: McKim Renovation

Strategic Goal: Reimagine McKim

Renovate and transform the historic McKim Building into a vibrant, exciting library space that preserves and builds on its unique history while honoring its past, meeting the present, and celebrating the future.

As each goal is implemented, initiatives and tactics within these efforts will focus on elements that help the BPL live its Strategic Roles, bringing these roles to life.

- **Improved accessibility for all throughout the building**, most notably additional ramps, lifts, and elevator on level one
- Provide a **welcoming third space for year-round programming** by activating underutilized space or exploring enclosing the courtyard



- **Greater accessibility and connection** between Dartmouth Plaza and Copley Square
- **Enhanced experience** through entertainment, services, and agile public space

Life-Long Learning & Research Partner

- **New dedicated spaces for learning and collaboration** including classrooms, demonstration spaces, and enhanced multipurpose rooms
- Creation of a **cohesive research hub that centers the user experience** and showcases connections across collections and service areas

Trusted Resource

- **Improved ground floor service connection** for the public to connect to services and partners
- **Additional space for display and use of BPL's extensive Special Collections** across the building

Central Library User Experience & Services Study

Project Deliverables



Vision Statement & Service Strategy

Building on the Strategic Plan, define an **aspirational service vision for a newly renovated McKim building**, articulating the ideal state of services, operations, collection access, and spaces **across the Central Library**. Provide **rationale for service choices** and how they enhance access to collections, services, and overall staff and user experience.



User Experience (UX) Analysis and Plan

Develop a **comprehensive UX strategy** across the Central Library, addressing front-of-house (public-facing) and back-of-house (staff and operational) activities.

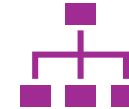
Examine **user journeys, essential adjacencies, and material flow** throughout the McKim and Boylston Street buildings. Identify **categories of Central Library non-users** and propose engagement strategies.



Collection Management Criteria

Establish a **framework for collections storage decisions** balancing accessibility, historical significance, preservation and handling needs, circulation data, and patron needs.

Define content, format, and extent for those materials that **align with service strategies, access goals, and space allocations**.



Operational Model Options and Recommendations

Define the **organizational and operational needs** tied to implementation of the service strategy and UX Plan.

Identify **necessary staffing, workflows, resource needs, and operational adjustments** to support seamless service delivery.



High-Level Space Program

Develop **recommendations for space allocations**, documenting proposed increases or reductions in specific space categories.

Selection Process



External funding secured through BPLF as part of “Bridge to McKim” work



13 staff members participated in drafting and reviewing RFP scope



Public procurement process launched April 2025



5 firms submitted proposals
3 selected for final presentations



7-person review committee: unanimous selection



Vetting + reference checks

Selected Vendor

PAM LLC (William Rawn Associates, sub-consultant)

Partial listing of clients



Implementation Timeline

July 2025 – July 2026

